

# RECLAIMING YOUR HEALTH! HEALTH KNOW YOUR RIGHTS

***EVERYONE INCLUDING  
UNDOCUMENTED AND  
UNINSURED PEOPLE  
HAVE THE RIGHT TO...***



Ask for **an interpreter** in your own language. This may be a person, via phone or via video.

Have your medical information kept **private.**



Get care for medical emergency conditions in the emergency room **no matter your health coverage** or ability to pay.



Get information about and apply for hospital financial assistance.



Receive medical care **without discrimination** based on race, ethnicity, immigration status, language, socioeconomic status, and other identifications.



**ICIRR**

ILLINOIS COALITION  
FOR IMMIGRANT AND  
REFUGEE RIGHTS



**LEGAL COUNCIL**  
FOR HEALTH JUSTICE

# CHARITY CARE

## HOSPITAL FINANCIAL ASSISTANCE

Under state law ALL tax-exempt/non-profit hospitals in Illinois have a legal obligation to provide financial assistance to all low-income uninsured patients because they **DO NOT** pay property taxes.

You can apply for financial assistance in advance of treatment for hospital services that are not an immediate emergency. Uninsured individuals who are patients at free, low cost clinics, or community health centers can receive a referral for needed services at a hospital.

Applying and receiving hospital financial assistance does not impact your immigration status. It does not count toward public charge.

### APPLICATION PROCESS

You must complete the hospital's application **within 90 days of the date** you get the medical services or the date you are discharged from the hospital (whichever is later).

Most hospitals have their own application forms for financial assistance on their website.

**Do not use any false information on this application.**

You need to submit all the necessary documents including proof of income, proof of you live in Illinois, and identification that the application asks for.

### RESOURCES

Learn more about public charge:  
[www.protectingimmigrantfamilies.illinois.org](http://www.protectingimmigrantfamilies.illinois.org)

Find a community clinic: [www.findahealthcenter.hrsa.gov](http://www.findahealthcenter.hrsa.gov)

Find a free clinic:  
[www.illinoisfreeclinics.org/clinic-search/](http://www.illinoisfreeclinics.org/clinic-search/)

Family Support Hotline:  
1-855-HELP-MY-FAMILY or  
1-855-435-7693

Choose your language & follow the prompts. Press 5 for healthcare

### WHO QUALIFIES FOR CHARITY CARE?

Must meet all criteria:

- Uninsured individuals regardless immigration status

- Person who lives in IL

- Low-income individuals with 200% FPL or lower

◇ Hospitals may provide discounted rates for higher income levels or underinsured people. *Example: In 2022, a family of 4 with less than \$55,500 annual income*



**A social security number is NOT required!**